

REAL-WORLD DEPLOYMENT OF A BITCOIN POINT OF SALE TERMINAL

# BUY YOUR COFFEE WITH BITCOIN

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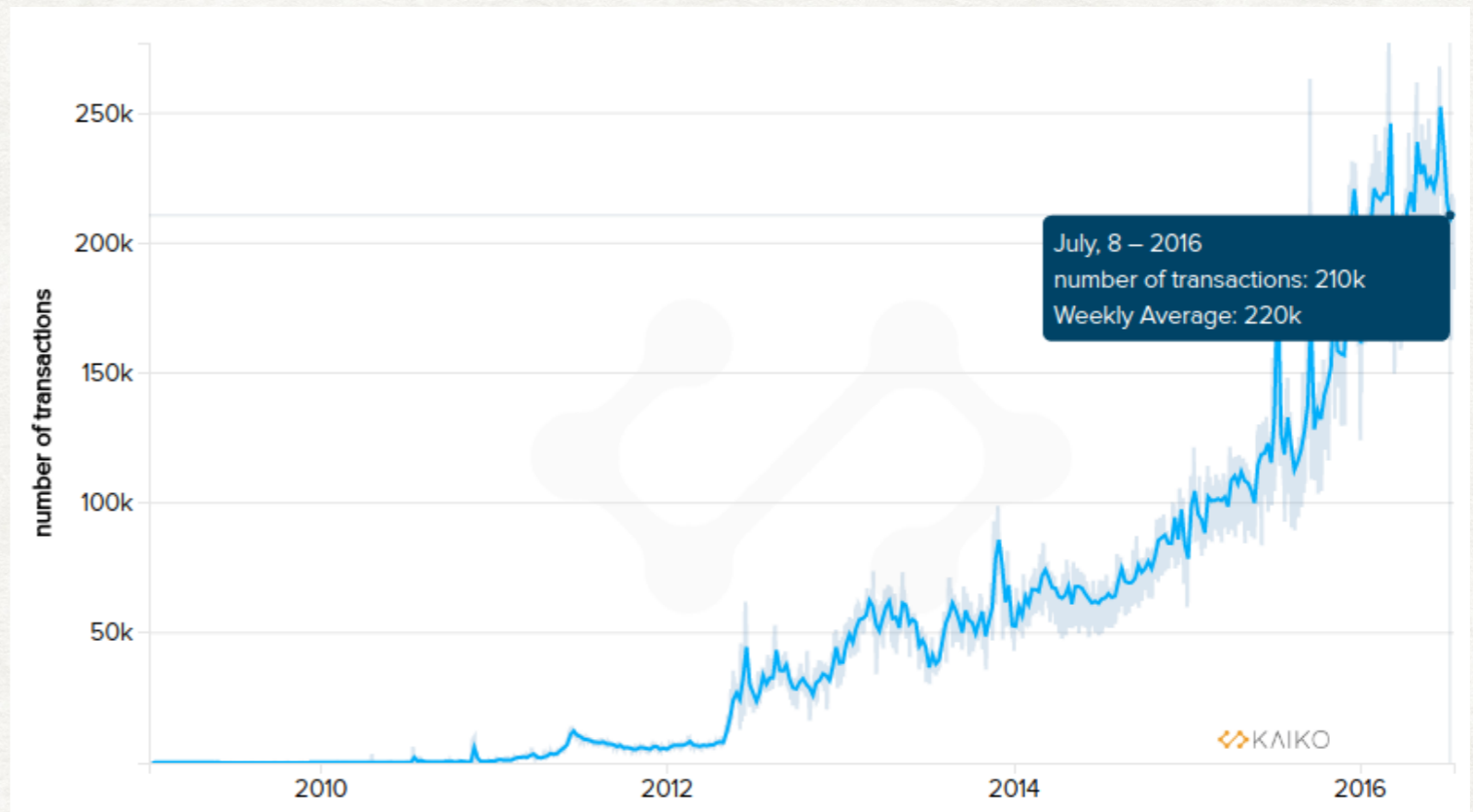




# BITCOIN

## YET ANOTHER INTRODUCTION

- The first and most popular cryptocurrency since 2009
- Market cap of nearly 11 billion USD
- July 2016 stats (per day):
  - 210,000 transactions
  - 360 K BTC = 200 Million USD

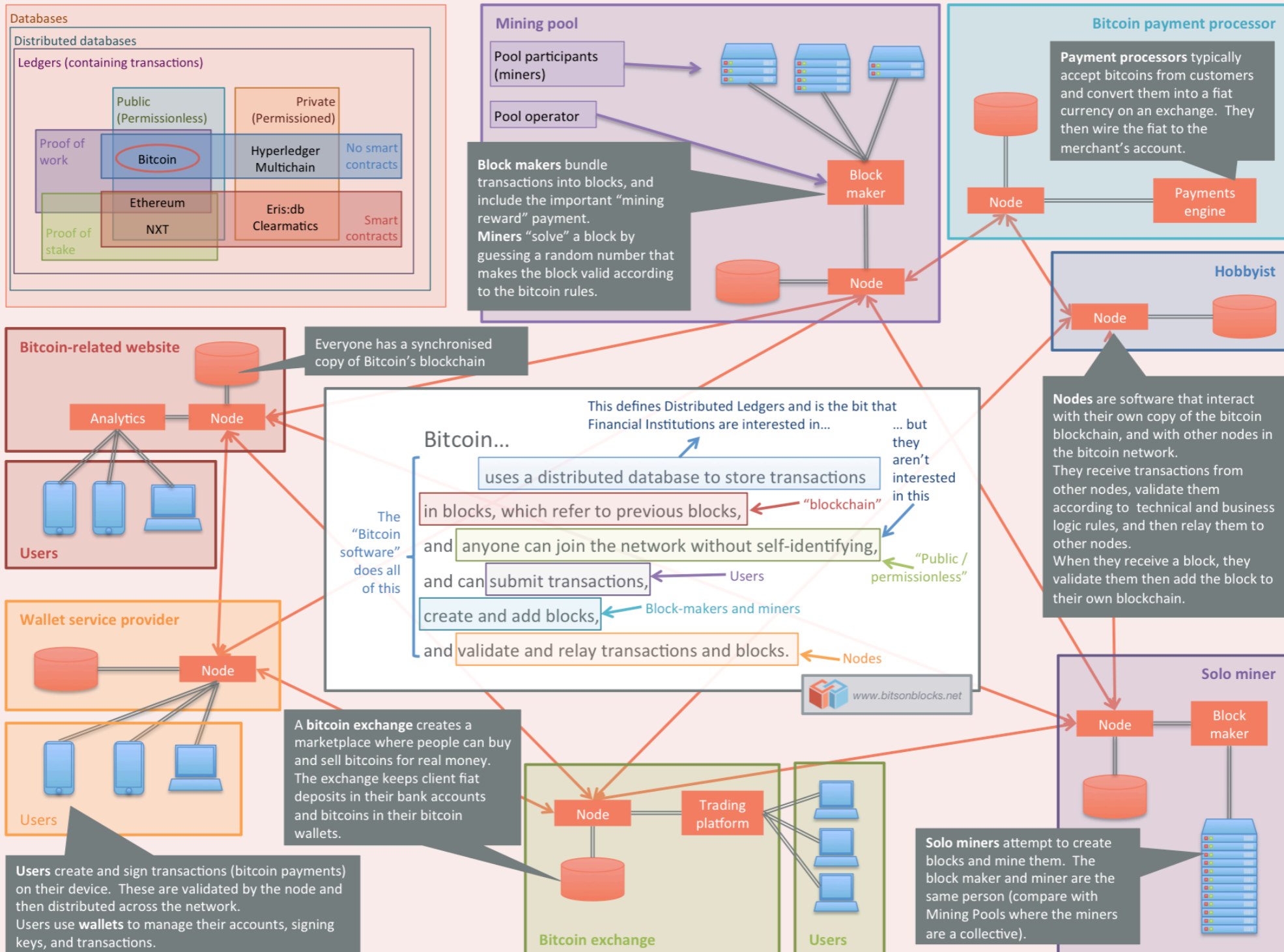




# BITCOIN

## YET ANOTHER INTRODUCTION

Bitcoin's network in one page, from [www.bitsonblocks.net](http://www.bitsonblocks.net)





# BITCOIN POINT OF SALE

A.K.A FUTURE OF MONEY EXCHANGE (2010-2015)

- Bitcoin and other cryptocurrencies in the existing form or some other, will be the future of **online payments**
  - No cross border limits
  - As long as you have internet access, you can trade with it.
- however, will they work on real life scenarios? let's say to buy your coffee with Bitcoin?
  - **Requirements:**
    - A cafe to sell products with Bitcoin as a payment method
    - A user who is willing to spend Bitcoins for coffee



# BITCOIN POINT OF SALE

IS IT STILL A THING? (2016)

- Cryptocurrencies are a fast paced technology
- Even though this experiment was started in late 2014 and data gathered in 2015, a few details would be considered as old and deprecated
- However, this is the second paper in the series of Usability of Bitcoin, which is a sub-field that has been underworked in cryptocurrencies (due to fast changing environment and and tech-savvy dominant community)



# BITCOIN USABILITY

FOR THE COFFEE DRINKER

- On our first paper, we evaluated how usable Bitcoin is for end user.

## A First Look at the Usability of Bitcoin Key Management

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\*Concordia University, <sup>†</sup>ETH Zürich, <sup>‡</sup>Carleton University

[http://www.internetsociety.org/sites/default/files/05\\_3\\_3.pdf](http://www.internetsociety.org/sites/default/files/05_3_3.pdf)

- **Conclusion:** A non-tech savvy user is most likely to do something wrong rather than get everything right.
  - somehow over simplified, but there's no perfect solution yet.
- **Result:** a framework to evaluate the usability of Bitcoin softwares



# BITCOIN USABILITY

## FOR THE COFFEE SELLER

- We used the same framework to evaluate existing Bitcoin Point of Sale approaches.
- These are our criteria for the framework:
  - **Usability:**
    - User-friendly
    - Time-efficient
    - Fair Exchange Rate
    - Availability
  - **Deployability**
    - Low Cost to Run
    - Enables Branching
  - **Security**
    - No 3rd-Party Trust
    - Data Encryption
    - No Software Dependency
  - **Privacy**
    - No Information Leakage
    - Maintains Payee's Privacy
    - Maintains Payer's Privacy
    - Confidential Payment list



# BITCOIN USABILITY

## FOR THE COFFEE SELLER

- Existing Bitcoin PoS approaches:
  - Static Bitcoin address stand
  - Hardware PoS Terminals
  - Online Merchant Services
  - Mycelium Gear
- Aunja PoS

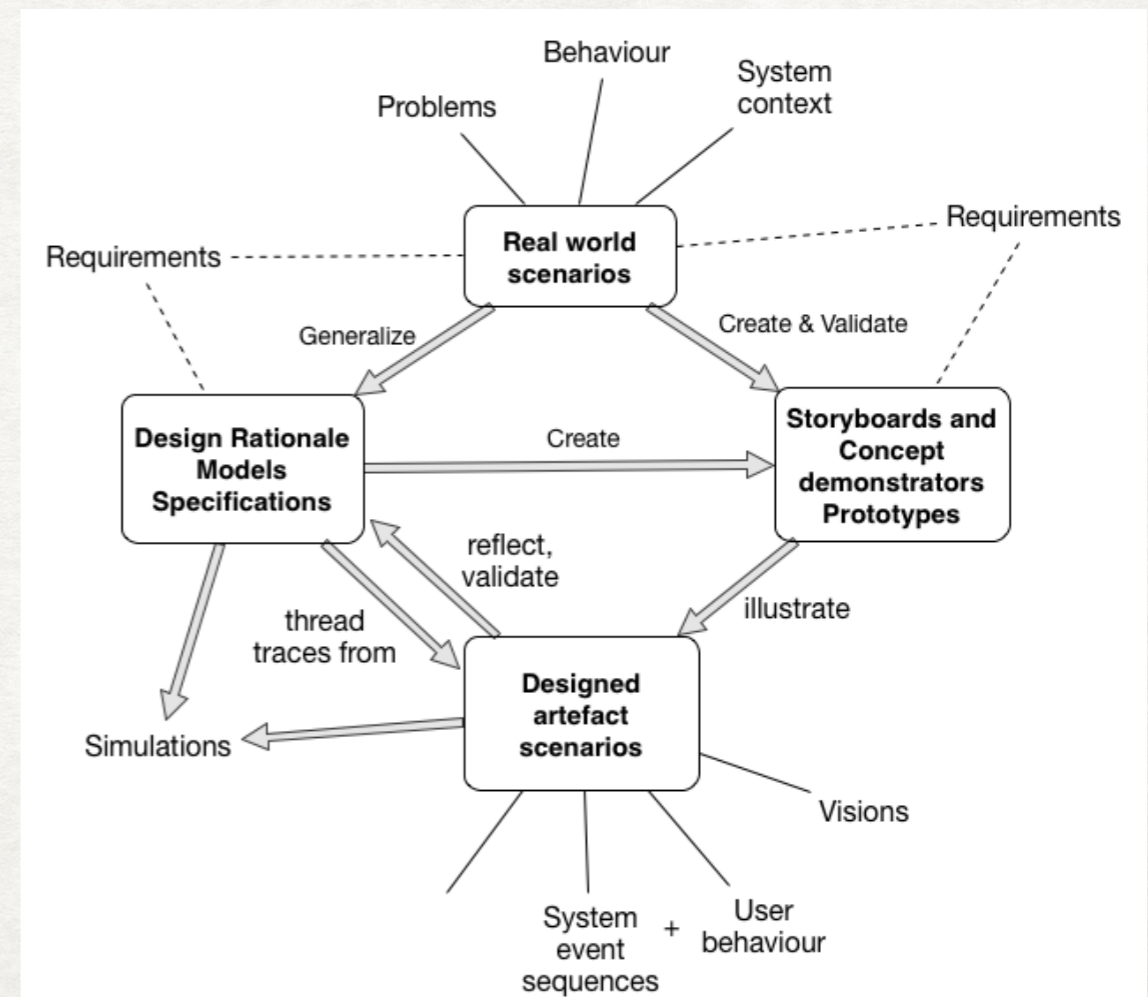
A screenshot of the Mycelium Gear payment interface. It features a dropdown menu set to 'Mycelium Team - 5.0 (USD)', an 'Email' input field, a 'Your comments' input field, and a prominent green 'Pay with Bitcoin' button. At the bottom, it says 'Powered by Mycelium Gear'.A screenshot of the Cafe Aunja Bitcoin payment interface. The title is 'Cafe Aunja: Bitcoins Payment'. It shows the 'Bitcoin price' as 431.55 CAD. The 'Payment Amount' is set to 12.5 CAD, which is equivalent to 0.02896536 BTC. There is a text input field containing 'Hot chocolate' and a blue 'Checkout' button at the bottom.



# AUNJA\* POS

## DESIGN APPROACH

- We used a Scenario-Based Requirement Engineering method known as SCRAM\*\*
- SCRAM has 4 steps:
  - Initial requirements capture and domain familiarization
  - Storyboarding and design visioning
  - Requirement exploration
  - Prototyping and requirement validation



\* Cafe Aunja - Montreal, QC, Canada

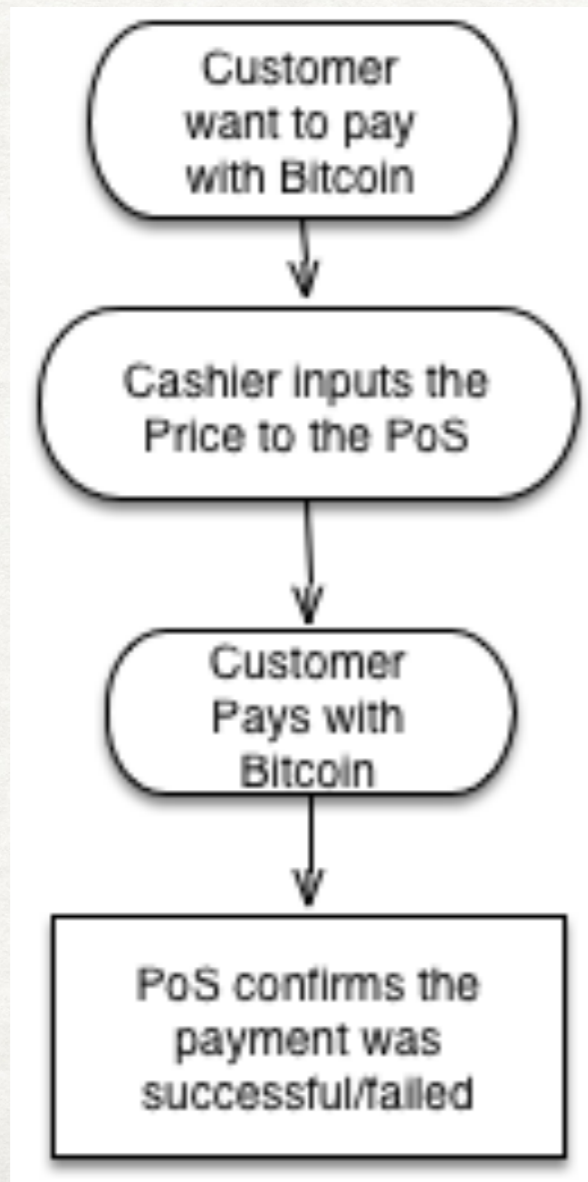
\*\* Scenario-based Requirements Analysis Method



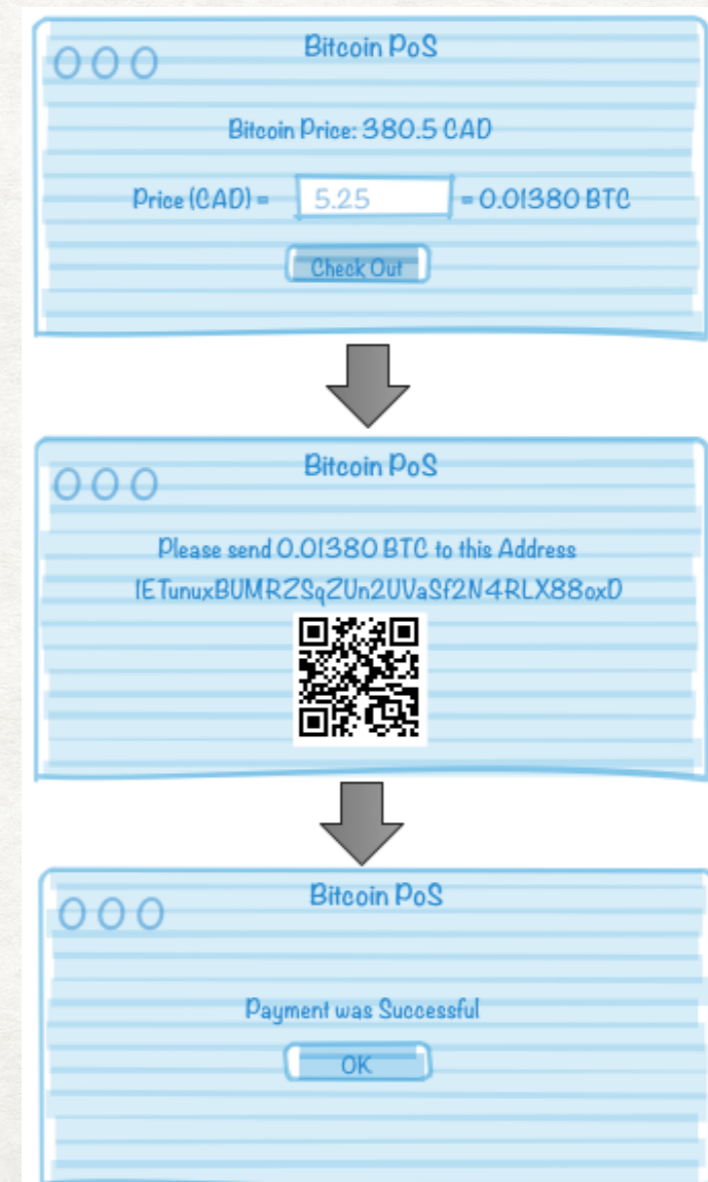
# AUNJA POS

## DESIGN APPROACH

- Initial requirements capture and domain familiarization



- Storyboarding and design visioning

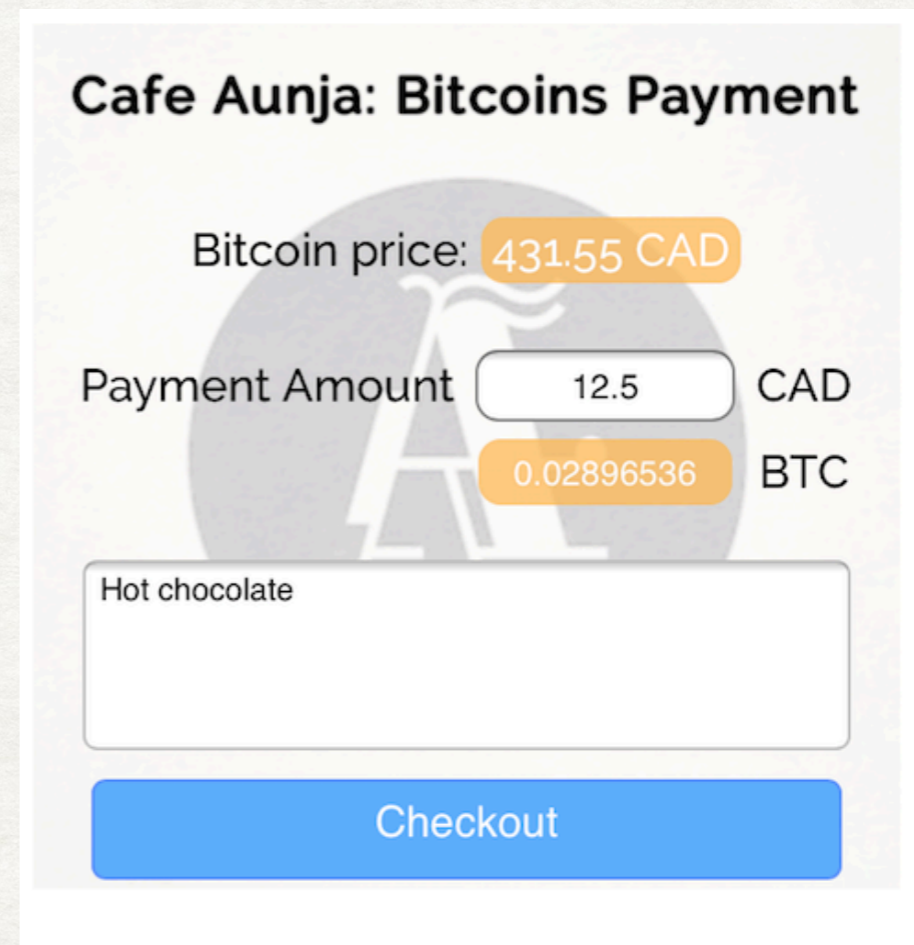




# AUNJA POS

## DESIGN APPROACH

- Requirement exploration
- Prototyping and requirement validation
- Going through the storyboards and scenarios to make sure we meet all the requirements
- First round of feedbacks



The screenshot shows a payment interface for 'Cafe Aunja: Bitcoins Payment'. It features a background logo of a stylized 'A' with a unicorn. The interface includes the following elements:

- Bitcoin price:** 431.55 CAD (highlighted in orange)
- Payment Amount:** 12.5 CAD (input field)
- Bitcoin amount:** 0.02896536 BTC (highlighted in orange)
- Item:** Hot chocolate (text input field)
- Checkout button:** A blue button labeled 'Checkout'.



# BITCOIN USABILITY

## WHAT WE FOUND

- First 4 are the existing methods, last one is the application we developed.

<i>Category</i>	<i>User Friendly</i>	<i>Time-Efficient</i>	<i>Fair Exchange Rate</i>	<i>Availability</i>	<i>Low Cost to Run</i>	<i>Enables Branching</i>	<i>Maintains Payee's Privacy</i>	<i>Maintains Payer's Privacy</i>	<i>Confidential Payments list</i>	<i>No 3rd-Party Trust</i>	<i>Data Encryption</i>	<i>No Software Dependency</i>
Displayed Address			●	●	○		○		●			●
Hardware Terminal	○	●	○	●		●	○	●		●		
Online Merchant Services	●	●	○	○	○	●	●	○	○		○	●
Mycelium Gear	○	●	○	○	○	●	●	○	○	○	○	○
Aunja PoS	●	●	●	●	○	○	●	○	●	●	●	○

( ● ) = Full score      ( ○ ) = Half score

- Still no perfect solution, however Aunja PoS approach is the closest.
- Released as Open source project and Deployed in 2 other small businesses all over the world (<https://github.com/shayanb/Bitcoin-PoS-PHP> )



# AUNJA POS

## CHALLENGES AND LESSONS

- Train employees using no technical jargons and concepts
- Answer customers questions, "What is Bitcoin?"
- Cashing Bitcoin earnings
  - Locked-Prices

Id	Date	Bitcoin Amount	Sale Dollar Amount	Note	Bitcoin Address
1	2015-04-18 14:12:33	4.68 CAD	3.5 CAD		<a href="#">1PKaQvzm3dXAHxYs7sb48ytahxxQzU8wKj</a>
2	2015-05-07 13:46:15	29.33 CAD	23 CAD		<a href="#">17GTN1N2PKbyAfoSXtSkdfgHPeXwvVmY9x</a>
3	2015-06-22 18:31:55	5.54 CAD	4.6 CAD		<a href="#">1FYcmWISnBmKdhEVRhsIVAC9GB6pZK3da</a>
4	2015-06-22 18:32:17	6.75 CAD	5.6 CAD		<a href="#">12JKE6nGigN9VYKujQUvZSoeKj5kPZ9dKT</a>
Summary		46.30 CAD	36.7 CAD		

### Technical Challenges:

- Fast Verification of payments (Confirmation Time)
  - Trade-off between Time and Risk of not getting paid

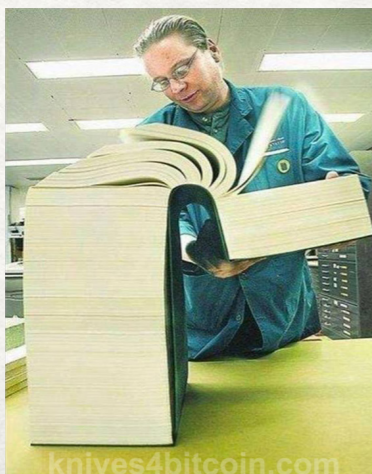




# CONFIRMATION TIME

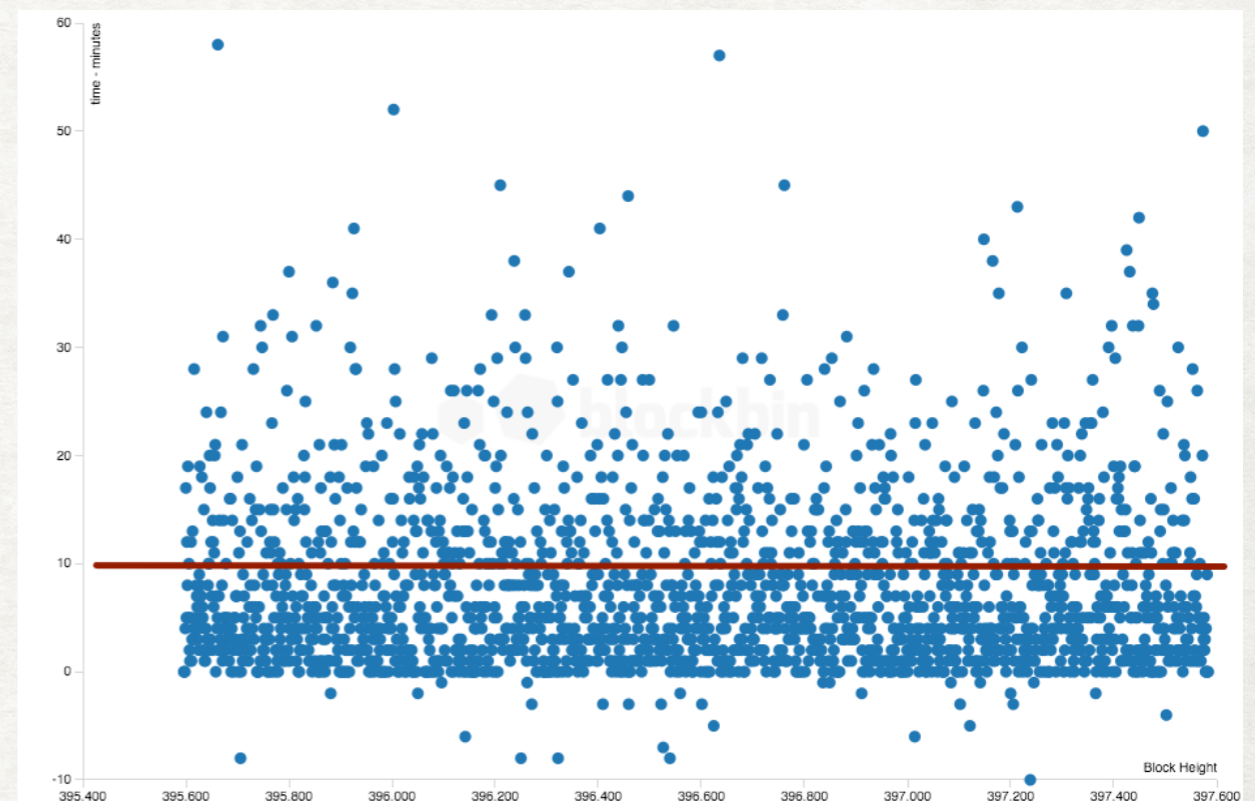
## WHY BITCOIN POS MIGHT BE JUST A DREAM

- Bitcoin transactions should be mined and included in a block to be valid, otherwise there are ways to refuse to pay (double spend attack)
- Blocks are mined on average every 10 minutes
  - It might work when you buy a car but not a coffee
  - Also blocks are limited to 1MB and lately are mostly full (a.k.a Block-Size debate)



**The Bitcoin  
block size  
debate  
is now available  
in this  
convenient  
paperback**

knives4bitcoin.com

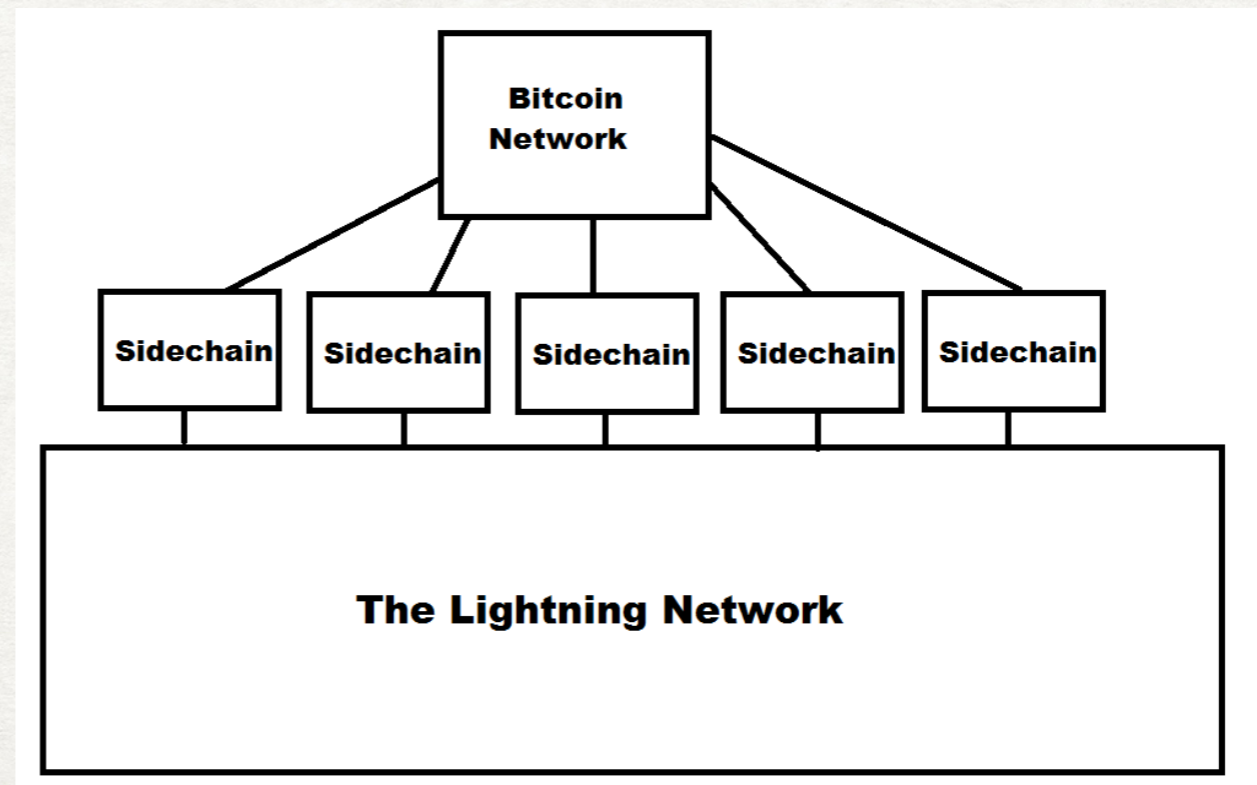




# CONFIRMATION TIME

## WHY BITCOIN POS MIGHT BE JUST A DREAM

- This is still an open problem but there are proposed solutions
  - Alternative cryptocurrencies with shorter block time (e.g Ethereum block time is 15 seconds)
  - Bitgo Instant
  - Lightning Network





# LET'S GET REAL FOR A MOMENT

- The idea of Bitcoin financial eco-system is utopian. Contactless payments are so convenient that no Bitcoin implementation can beat, although it can simply duplicate it via Bitcoin Debit cards.
- Also Bitcoin is a deflationary currency, meaning its price comparing to fiat currency would go up, so why spend it on coffee when you can tap and go with fiat currency?
- On the other hand, for international payments and money transfer, Bitcoin has the advantages of being purely digital.
  - Anyone with internet access can start using Bitcoin
  - No floor or ceiling limit on the amount you can transfer
    - Transferring 2 cents or 1 million dollar would cost you around 5 cents (Network mining fee to prevent continuous spamming and also mining incentives)



# WHAT JUST HAPPENED?

SHOULD WE KEEP ON DREAMING?

- Bitcoin Point of Sale was a great way to add use cases for this currency, however it was misleading and didn't actually work the way it was supposed to.
- There are still multiple usability issues with Bitcoin softwares, mostly because of all the new concepts of money and financial systems it introduces
- There was no pragmatic way to know Bitcoin PoS would not become a real thing unless to deploy them in real world scenarios and see how people would react.



Cafe Aunja - October 2014



THANK YOU

“

WRITING A DESCRIPTION FOR  
BITCOIN FOR GENERAL AUDIENCES  
IS BLOODY HARD. THERE'S NOTHING  
TO RELATE IT TO.

— *Satoshi Nakamoto*

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